

TRAINING, CERTIFICATION AND SUPPORT SERVICES

As a CORE IMPACT Pro customer, you have access to a wide range of product training, certification and support services that speed deployment, enable you to quickly reap the benefits of automated penetration testing, and allow you to take advantage of new product capabilities.

From one-on-one calls and webcasts conducted by our team of professional systems engineers, to our online library of on-demand video tutorials, Core Security is dedicated to enabling you to get the most out of your CORE IMPACT Pro security testing initiatives.

In addition to the standard training services included with all IMPACT Pro licenses, Core Security offers optional CORE IMPACT Certified Professional (CICP) and CORE IMPACT Certified Advanced Professional (CICAP) training programs that equips security professionals with the skills they need to perform more in-depth security assessments of their organizations' unique IT environments. Upon completion of the CICP and/or CICAP programs, certified CISSPs also receive CPE credits toward maintaining their certifications.

Training and Certification Offerings

Core Security Technologies strives to ensure that CORE IMPACT Pro is straightforward enough for use by almost any security or IT professional, while being sophisticated and powerful enough to satisfy the needs of even the most advanced users and professional penetration testers. However, as with many software solutions, proper training can equip you to optimize IMPACT Pro for maximum effectiveness in your unique environment.

To assist you in using IMPACT Pro to its fullest potential, Core Security is pleased to offer professional education via a range of different methods, including the CICP certification program, online training sessions, and on-demand streaming videos.

CORE IMPACT Certified Professional (CICP) Training Program

CICP is a comprehensive introductory course to IMPACT Pro and the wizard-driven RPTs (Rapid Penetration Tests) for web applications, network systems, end users and their systems, wireless networks, and network devices. The CICP course builds on the free online training included with every IMPACT Pro license.

CORE IMPACT Certified Advanced Professional (CICAP) Training Program

The CICAP course is designed for those who have already received CICP certification and are seeking to expand their security assessments by gaining an advanced knowledge of CORE IMPACT professional. This course goes beyond the wizard functionality of IMPACT Pro covers how it can be utilized with various modules to address large- or small-scale network assessments, customized and covert client-side engagements, or deep web application tests.

Both courses are two-day training programs held in a small-group settings that can be tailored to address the specific aspects of IMPACT Pro and the security testing process that apply most to your organization's environment, level of pen testing experience, and testing goals. Participants have the opportunity to conduct real-world, hands-on penetration testing against lab environments specifically designed to reinforce and deepen the understanding of principles presented during the class. Upon passing a competency examination consisting of questions designed to validate IMPACT Pro product knowledge, attendees receive a certificate confirming their CICP or CICAP status. By attending CICP and/or CICAP training, **Certified Information Systems Security Professionals (CISSPs)** also receive credits toward maintaining their certificates, recognized by (ISC)².

CICPs and CICAPs are recognized as professional CORE IMPACT users and practitioners of comprehensive, commercial-grade penetration testing. Even experienced users are sure to walk away from these courses with new tips and tricks that expand their CORE IMPACT penetration testing skills.

Both training courses are available at your location or at our Boston office. Please contact us at support-professional@coresecurity.com to learn more about rates, availability and other details regarding the CICP/CICAP programs.



Need Product Support?

Visit the Customer Services Portal

<https://cs.coresecurity.com/>

Core Security's Customer Services Portal gives you 24/7 on-demand access to a wide range of CORE IMPACT support, education and community resources, including:

- FAQs and Forums
- Knowledge Base
- Case Management System
- On-Demand Training
- Documentation
- Experimental IMPACT Modules

Contact Live Support

Phone: +1 (617) 695-1122

support-professional@coresecurity.com

Customer Service is available from 7:00am to 7:00pm Monday - Friday, (U.S. eastern time zone).

On-Demand Video Training

We know how busy our customers are, and as a result of requests for 24/7 CORE IMPACT training content, we have created a series of streaming videos hosted by our professional trainers and available for download from our website. The videos highlight popular areas of interest and questions frequently touched upon in our live sessions. To access the videos, log into the Core Security Customer Extranet: <https://cs.coresecurity.com>

What CICPs/CICAPs Are Saying

"The trainer made the class fun and interesting. He knew exactly what to cover and how to cover it and how to present the information to a novice user."

"The course work went beyond my expectations"

"Having used Core products the past two years, this training was extremely valuable just to actually know 'what I was clicking.' Having the understanding of each tab will make the functionality more beneficial."

"The hands on labs allowed for familiarization with components included in CORE IMPACT. It helped me determine the appropriate use when testing at my organization's office."

Online Training

Core Security offers regularly scheduled online IMPACT Pro training sessions that connect attendees directly with an experienced trainer, providing instruction and guidance on how to configure and use the software in a wide-range of scenarios and environments. We currently offer the following live online training courses, each with a focus on a specific area within the product:

Network Penetration Testing

Focuses on the Network Rapid Penetration Test (RPT) and One-Step Network Test, as well as the Vulnerability Scanner Validator. Other related subjects include information gathering, importing vulnerability scanner results, exploit pivoting, and more.

Client-Side Penetration Testing

Covers the Client-Side RPT and One-Step Client-Side Test, and includes discussion of social engineering, phishing, information gathering, exploit pivoting, and other related topics.

Web Application Penetration Testing

Introduces the Web Application RPT – including Cross-Site Scripting, SQL Injection and Remote File Inclusion – and demonstrates advanced applications testing techniques. Other covered subjects include information gathering, obtaining a SQL shell, directly querying the database, exploit pivoting, and more.

Wireless Network Penetration Testing

Wireless network penetration testing training covers capabilities for identifying wireless networks, cracking encryption codes, and joining exposed networks.

Each online training course is held weekly. For upcoming dates and times, please visit the Core Security Customer Services Portal: <https://cs.coresecurity.com>

To register, please contact support-professional@coresecurity.com or +1 (617) 695-1122 to speak with one of our customer support representatives.

About Our Instructors

All CORE IMPACT instruction is provided by established professionals who have hands-on experience using CORE IMPACT solutions and are employed by the most respected training organizations in the IT security space.

CORE IMPACT instructors are certified on an annual basis and required to pass rigorous background screening and proficiency exams before they are authorized to conduct training. To ensure that our training programs are as targeted and detail-oriented as possible, we do not certify training organizations, only individual instructors with a specialized focus on penetration testing and CORE IMPACT solutions.

Certified trainers have the highest level of familiarity with the inner workings of CORE IMPACT to ensure that every student who attends one of our programs walks away with enough experience to consider themselves as experts as well.

Next Steps

For more information on CORE IMPACT support and training programs, please visit the Core Security Customer Services Portal: <https://cs.coresecurity.com/>